

JNIN 2024-25 Heating Assistance Stats

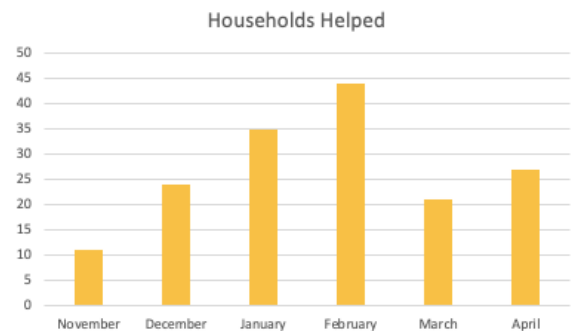
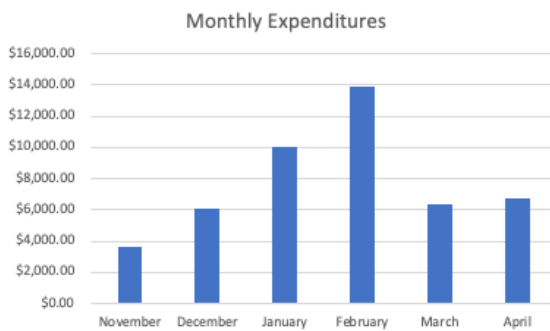


We helped 154 households, on 165 occasions:

- 147 households received help once this season,
- 6 households received help twice,
- 2 households received help three times.

We spent a total of \$47,513.46, for an average expenditure of \$289.72 per request:

- February was our busiest month, with 44 requests and \$13,931.01 spent.
- November was our slowest month, with 11 requests and \$3,579.84 spent.



We assisted a lot of new families this year:

- 89 1st-time clients (57.8%)
- 30 have been helped in two years (19.5%)
- 12 have been helped in three years (7.8%)
- 11 have been helped in four years (7.1%)
- 12 have been helped in 5 or more years (7.8%)



■ electricity ■ propane ■ kerosene ■ firewood

A larger proportion of our requests were for electricity than in previous years:

- 121 electric bills—116 Duke, 4 WCU Power, 1 Haywood Electric (73%)
- 24 propane deliveries (14.7%)
- 10 kerosene deliveries (6.1%)
- 10 loads of firewood (6.1%)
- We worked with 16 energy companies this season.

Between November 1 and April 30, eight heating assistance volunteers contributed 233 hours of their time across 77 shifts.

We assisted people throughout Jackson County, with the majority of requests coming from the Northern portion of the county:

